CMS CHANGE MANAGEMENT REQUEST TEMPLATE

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| Change Management Information | | | |
| Client Name:\* | ADECO | | |
| Change Request Title:\* | XX Datafix - Update error al ingresar a consutar dos comprobantes | | |
| Service Request No:\* | SD 16059 | | |
| Submitted by:\* | Gallucci, Pablo Nicolás - IT Arg | Submission Date: \*  (MM-DD-YYYY) | 2020-04-01 |
|  | | | |
| Change Description and Impact Analysis | | | |
| Proposed Change:\* |  | | |
| References for Change:\* |  | | |
| Change Type:\* | Scheduled | | |
| Justification Description:\* |  | | |
| Impact Statement: (Identify Services and applications that will be impacted):\* |  | | |
| Outage Required:  (Yes/No)\* | Choose an item. | | |
| Outage Duration\* |  | | |
| If Yes, has a scheduled downtime been completed in Nagios? \* | Choose an item. | | |
| Assigned Resource/Team |  | | |

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| Testing Strategy\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
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| Action or Task | Staff Name  (CMS/Other) | Date and  Time of Task | Duration of Task | Expected Results |
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| Non-PROD Environment / Server: |  | Approved by: |  | |
| Who tested the proposed change(s) \* | Choose an item. | | | |
| Back out plan and duration time to execute the plan: \* |  | | | |
| Back out plan tested  (if needed)? |  | | | |
| Security Review Needed: (yes/no) \* | Choose an item. | Approved by: |  | |
| *If yes, forward to Security Lead (*[secops@itconvergence.com](mailto:secops@itconvergence.com)*) for review.* | | | | |

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| Production Implementation\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (hostname, server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
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| Action or Task | CMS Staff Name | Scheduled Date and  Time of Task | Duration of Task | Expected Results |
| RUN DF  #1 Borra los datos de la cabecera  DELETE ap\_invoices\_all  where invoice\_id IN (5852744,  5385762,  5388651,  5758247,  5874733,  5874741,  5872788,  5872771,  5872912,  5369667,  5390763,  5766681)  commit;  12 rows deleted  #2 Borra los datos de la solapa de pagos programados  DELETE AP\_PAYMENT\_SCHEDULES\_all  where invoice\_id IN (5852744,  5385762,  5388651,  5758247,  5874733,  5874741,  5872788,  5872771,  5872912,  5369667,  5390763,  5766681)  commit;  12 rows deleted  #3 Borra los holds que tienen creados  DELETE AP\_holds\_all  where invoice\_id IN (5852744,  5385762,  5388651,  5758247,  5874733,  5874741,  5872788,  5872771,  5872912,  5369667,  5390763,  5766681)  commit;  24 rows deleted |  |  |  |  |
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| Scheduled Implementation Date & Time:  (MM-DD-YYYY) \* | 2020-03-26 | Duration of activity: | | 7 min |
| PROD Server Outage (Yes/No): \* | No | Restart of Host (Yes/No): | | No |
| Change Review Plan \*  (if appropriate): |  | | | |
| ITC Manager / Supervisor Approver: \* |  | | | |

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| Customer Approval Hierarchies | |  |
|  | Primary Contact | Primary Email Address |
| Server Setup, Outages, and Issues | **Lucas Carazzo** | lcarazzo[@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Database Setup, Outages, and Issues | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Application Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Functional Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Development Setup, Implementation, and Changes | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Network Outages | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Other (Not Previously Defined) | **Lucas Carazzo** | lcarazzo@adecoagro.com |

***Related Policies & Procedures***

[Change Management Procedure](https://docs.google.com/document/d/185XCEacGRcmIOKHyhqJdx0M-8DAWFTzfVhSBjYMiBRI/edit)

[ITC Change Control Management Policy](https://docs.google.com/document/d/1MNZrDdByv4A3lSbSX9JKDBq3vzD97UtgxVApWfZPhhg/edit%22%20%22heading=h.gjdgxs)

[Change Exception Process](https://docs.google.com/document/d/1Q3AaCVL1dgKYEBR5R2LFaTf-DR6f3cpdCYBwmgUz_ss/edit)

***Aprobaciones:***

**De:** Julieta Lods <jlods@Adecoagro.com>   
**Enviado el:** miércoles, 1 de abril de 2020 11:46  
**Para:** Service Desk Test <sdt@Adecoagro.com>; Florencia Berrino <fberrino@adecoagro.com>; Leandro Suarez <lsuarez@adecoagro.com>; Gabriela Segovia <gsegovia@adecoagro.com>; Valentina Feduzka <vfeduzka@adecoagro.com>  
**CC:** Lucas Braunstein Bayer <lbayer@Adecoagro.com>; Pablo Pannunzio <ppannunzio@Adecoagro.com>  
**Asunto:** RE: [Request ID :##16059##] : error al ingresar a consutar dos comprobantes

Ok con el DF

Gracias

Saludos,

Julieta